

Worcestershire Regulatory Services Teams

General Customer Enquiries
Trading Standards Consumer Complaints
Fax
Email
Website

01905-822799
0808-223-1133
01562-745516
enquiries@worcsregservices.gov.uk
www.worcsregservices.gov.uk

Head of Regulatory Services

Simon Wilkes

Simon.wilkes@worcsregservices.gov.uk
01562 738088
07786-277182

Environmental

Health and Trading Standards Manager

David Mellors

david.mellors@worcsregservices.gov.uk
01562 738060
07713 087178

Principal Officers

Nathan Poole (Pollution/Nuisance)

nathan.poole@worcsregservices.gov.uk
01562 738070
07773-182842

Helen Cameron (Food Safety/ Health & Safety)

helen.cameron@worcsregservices.gov.uk
01562 738017
07773 183013

Louise Elliott (Health & Safety/Nuisance)

Louise.Elliott@worcsregservices.gov.uk
01562 738055
07773 183000

Mark Strain (Commercial Standards)

Mark.strain@worcestershireTS.gov.uk
01562 738079
07773 182761

Bob Charnley (Commercial Practices)

Bob.chnarley@worcestershireTS.gov.uk
Office: 01562 738004
Mobile: 07779 554276

- Statutory Nuisances
 - Drainage, Etc
 - Private Water Supplies
 - Food Hygiene/ Safety
 - Health and Safety at Work
 - Infectious Diseases Investigation
 - Food Poisoning Investigation
 - Accident Investigation
 - Public Burials/Exhumations
 - Metrology (Weights and Measures)
 - Food (Composition and Labelling)
 - Animal Feed (Composition and Labelling)
 - Fair Trading
 - Explosives Licensing & Enforcement
 - Estate Agency and Tenant Fees
 - Consumer Credit
 - Product Safety
 - Underage Sales
 - Doorstep Crime
 - Internet Crime
 - Counterfeiting and Scams
 - Rogue Trading
 - Enterprise Act Civil Enforcement
 - Animal Health and Disease Control
 - Notifiable Animal Disease Responses
 - Farmed Animal Movements & Identification
 - Animal By-Products
 - Farmed Animal Welfare
 - Safety at Sportsgrounds
- Blue = Trading Standards and other matters managed or delivered for the County Council under contract.

Technical Services Manager

Mark Cox

mark.cox@worcsregservices.gov.uk

01562 738023

07887 821746

Principal Officer

Adrian Allman (Technical Pollution)

adrian.allman@worcsregservices.gov.uk

01562 738064

- Environmental Permitting
- Contaminated Land
- Air Quality
- Planning Consultations
- Dog Wardens
- Pest Control contracts
- **Petroleum Licensing & Enforcement**
(Blue indicates contract work on behalf of WCC)

Team Supervisor

Debby Wood

debby.wood@worcsregservices.gov.uk

01562 738039

07971 855307

- Service First Contacts
- Dog Wardens
- Pest Control contracts

Principal Officer

Toni Ainscough

01562-738065

07770 867897

- Planning enforcement (Redditch/ Bromsgrove only)

Business & Relationships Manager

Held vacant currently

- Intelligence Unit
- Developing relations with clients and potential partners
- Performance Indicator reporting

Licensing and Support Services

Manager

Kiran Lahel

Kiran.lahel@worcsregservices.gov.uk

01562-738067

07870-195228

Principal Officers

Dave Etheridge

dave.etheridge@worcsregservices.gov.uk

01562 738031

07773 182926

Niall McMenamin

niall.mcmenamin@worcsregservices.gov.uk

01562 738059

07773 182725

- Licensing Administration Functions
- Licensing Enforcement unless covered by another team under specific legislation e.g. noise nuisance by Env Health..
- Street Trading Enforcement
- Taxi Licensing Enforcement
- Driver/ Operator/ Member Training
- Administrative Support
- Finance
- Public Information/Registers